



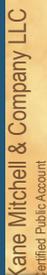
trust.

Kyle Gifford, Gifford & Cox

"When we started looking for a phone system, we had this idea that if we could span our phone system effectively to all of our offices, we would be able to utilize administrative help in each location to answer phones and staff would have better accessibility. We were talking to Gary Boomer from Boomer Consulting at a Technology Circle conference and shared our thoughts with him and he referred me to Network Innovations for the AltiGen Phone System. Voice Over IP has been excellent for us! We've realized so much benefit - we have the right people answering the phone at the right time, and we feel like that's been a huge client service improvement for us. With the software clients, I can go into my Outlook contacts and find my contact, hit the phone number and automatically dial right there from my contacts. One of the things I really love about the software is I'm able to capture my time and bill more effectively. I am capturing 15-30 minute increments that without a doubt I've been missing over the years - with the AltiGen System it would be easy to pick up an extra 15 or 30 minutes of billable time a day for each of your top people. **I think it would be pretty easy to say that if the client software is used to help identify billing opportunities that the phone system pays for itself within 1 year without any doubt.**"



Bob Wallace, New Mexico Society of CPAs "We are experiencing a night and day improvement from the struggles we had with our old system. We couldn't be happier with the choice to go with Network Innovations. Implementing the AltiGen VoIP phone system was one of the best technology investments we have made. Not only did it improve the communication we had with our members but also within the company. **Network Innovations assisted in the install and has been a great resource to go to for questions and configuration abilities.**"



Tim Mitchell, Kane Mitchell & Co CPAs When we were moving our office several years ago, we decided to upgrade our phone system. I contacted Network Innovations and they recommended the AltiGen IP Phone system. The AltiGen system greatly enhanced our ability to communicate with our clients. It also meets our needs in the future by having employees working at remote locations and still be part of our system. **I highly recommend Network Innovations and the AltiGen IP Phone system.**"



Doug Holmes, Holmes & Associates, Chartered. The AltiGen system has been a major aide in working with clients. First, every client call gets answered, because if the receptionist is handling a phone call, the system automatically turns it over to another person. Its like having 3 receptionists. Call can be handled efficiently with a couple of mouse clicks, whether calling, transferring or forwarding voicemail. We have matched ours with headsets, this allows us to continue to work on our computers. The MaxCommunicator client pops up whenever there is a phone call, and all the information you need is right there. Your hands are free to work on client needs. **It puts us in a whole new quantum of service."**



Chris Graham, JC Grason Tax & Financial Advisors Network Innovations has provided us with excellent service and support right from the start. The solutions that they developed and implemented for our multi-location business were exactly what we needed, and have served us well throughout the five-plus years we have worked with them. While our systems have been virtually maintenance-free, the team at Network Innovations has always been ready and willing to do whatever it takes to keep communications up and running for us when necessary. **We would highly recommend Network Innovations to anyone looking to improve the telecommunications system in their organization. "**

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